

Shire Surveyors Privacy Policy

How do we use your personal information?

We may use the information that you directly provide to us in the following ways:

We may use your name, telephone number, address and contact details for the purpose of carrying out our obligations arising from any contracts entered into between you and Shire Surveyors Limited. Our legal basis for this use is our legitimate interests, namely carrying out activities in the course of Shire Surveyors Limited business in response to customer enquiries or requests.

We may use your name, telephone number, email address and postal address to provide you with the information you have requested from us, respond to enquiries or requests from you, communicate with you in relation to those enquiries or requests and when arranging visits to your property by our staff. Our legal basis for this use is our legitimate interests, namely carrying out activities in the course of Shire Surveyors Limited business in response to customer enquiries or requests.

Where an individual has entered into a contract with Shire Surveyors Limited or we have provided you with services, we may use your name, telephone number, email address or postal address to ask for your feedback about the services we have provided to you. Our legal basis for this use is our legitimate interests, namely evaluating and where necessary improving the quality of our service provision with a view to promoting the success of our business and positive customer relationships.

Where an individual is party to an existing contract with us or regularly enters into contracts with us for our services, we may use your name, email address, postal address or telephone number to notify you of changes to the terms and conditions of our services. Our legal basis for this use is our legitimate interests, namely the administration and management of our business contracts and relationships.

Who has access to information?

We will not sell or rent your information to third parties. Your information will only be accessible by Shire Surveyors Limited. We may pass your information to third party service providers who are GDPR compliant, but only with your written consent.